



## **BottleDomains Deletion Policy**

### **Background**

This document outlines BottleDomains's policy in relation to deletion of expired domain names.

### **Who does this document apply to?**

This document only applies to registrants, or customers of Bottle Domains with the following domains registered by BottleDomains that are governed by the Internet Corporation for Assigned Names and Numbers (ICANN):

- .COM
- .NET
- .ORG
- .INFO
- .BIZ
- .ASIA

### **Domain Renewal and Expiration Reminder notices**

Prior to the expiry of a domain name that is managed by our accredited registrar, BottleDomains will send reminder notices to the registrant in the following frequencies:

- 90 days prior to expiry
- 60 days prior to expiry
- 30 days prior to expiry
- 15 days prior to expiry
- 5, 4, 3 and 2 days prior to expiry
- on the day of expiry.

The renewal notice is sent via email to the registrant contact email address as a courtesy. Given the nature of email however, BottleDomains cannot guarantee successful delivery of such messages.

BottleDomains may also send a tax invoice for renewal at it's discretion to the registrant's postal addresses, or use other means as it sees fit to notify the client of their impending domain expiration.

It is the registrant's responsibility to maintain correct and current contact information as per ICANN policy and the acceptance of BottleDomains's core terms.



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### **Domain Renewal**

At the request of a domain registrant (customer), BottleDomains will renew a registrant's domain for the agreed period of time upon receipt of successful payment, and in accordance with BottleDomains's core terms.

Customers may renew their domains via the following methods:

1. Credit card payment via BottleDomains Website:  
[www.bottledomains.com.au](http://www.bottledomains.com.au)
2. Credit card over the phone (1300 139 643)
3. Australian Cheque or Money order made payable to  
BottleDomains  
Level 2 / 2 – 8 Queen Street  
Melbourne, 3000 VIC  
Australia

BottleDomains cannot renew a domain until full payment has been made, and cannot make assurances that a domain will be successfully renewed if payment is made after the domain has already expired.

### **Domain Deletion**

Where a client of BottleDomains does not request and pay for renewal of their domain or decides they no longer wish to continue with the registration, BottleDomains will submit a request into the registry to delete the domain on the 45<sup>th</sup> day after the domain's expiry date.

During the time between domain expiration and the deletion date, Bottle Domains may at its discretion change the nameservers of the registrant's domain for the purpose of 'parking' the domain, effectively disabling web & email services on the registrant's domain.

During this time, it is possible for the registrant to renew their domain without penalty by contacting BottleDomains.

### **Redemption**

Following the request by BottleDomains to delete the domain in the registry on 45<sup>th</sup> day after expiry, the domain is placed into a registry status called 'redemption', which lasts for a further 30 days.



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It is still possible to recover a domain from redemption during the 30 day redemption grace period, and such requests are processed at an inflated fee above the regular cost of renewal due to costs associated with the registry as well as BottleDomains's own administration expenses.

The 'redemption grace period release form' can be downloaded from:  
<http://www.BottleDomains.com.au/pdf/>

### **Pending Delete**

Following the 30 day redemption period, if a domain has not been recovered from redemption, the registry will place the domain into a status called 'pending delete' which lasts for five days.

During the pending delete period, it is not possible to recover the domain. Domains in pending delete will be deleted at the end of the 5 day period, and may be available for registration on a first come, first served basis, via any registrar and to anyone attempting to register the name.

### **Additional Information**

BottleDomains's Core Terms can be found at:  
<http://www.BottleDomains.com.au/service/>

### **About BottleDomains**

BottleDomains is a leading domain name registrar and web hosting provider. Established in 2003, it entered the market as the first Australian registrar dedicated to delivering high quality domain name and web hosting services to customers at low prices.

BottleDomains is a subsidiary of Australian Style Pty Ltd, an ICANN Accredited registrar (IANA ID: 965 Australian Style Pty Ltd. dba auCLUB ). BottleDomains is also an auDA Accredited registrar for .AU domain names.

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